POST-SESSION QUESTIONNAIRE

Please answer the following questions rating your perceived difficulty with the problem-repair scenario that you just experienced.

1) On a scale of 1 to 4, how difficult did you find it to decide on and complete the necessary repairs?

1  
very easy

2  
somewhat easy

3  
somewhat difficult

4  
very difficult

2) In this scenario, you did not have the undo system available for your use. Compared to the previous scenario where you did have the undo system, did you find it easier or more difficult to complete the necessary repairs this time?

1  
much easier

2  
somewhat easier

3  
about the same

4  
somewhat more difficult

5  
much more difficult

3) Despite not having the undo system, and thinking back on your experience, how useful do you think the undo system could have been in recovering from the problem you were asked to fix?

1  
not useful

2  
marginaly useful

3  
somewhat useful

4  
invaluable